

Edward Coney

Monitoring Officer (Quality)

Tel: (01227) 827692

Fax: (01227) 824225

Email: MonitoringUnit@kent.ac.uk

Web: <http://www.mu.jisc.ac.uk/>

To: Senior IT Managers

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Reference: NIS07

JISC Monitoring Unit Annual Survey of Network Infrastructure Services (2007/08)

Dear Sir/Madam,

The JISC Monitoring Unit undertakes annual surveys of the JISC-funded network infrastructure services; namely the JANET network and other services provided by JANET(UK). Feedback from the surveys is presented to the JISC Network committee each spring, informing future development of the network infrastructure services. All institutions with JISC-funded JANET connections are invited to participate in the 2007/08 survey and I would encourage you to take part so that JISC is fully informed about the views of the community.

The survey comprises two parts, with the first taking a strategic overview of IT provision and the role of JISC within JANET-connected institutions. As such, it should be completed by the **member of staff with overall responsibility for IT services**. The remainder of the survey considers the JANET network and services in more detail, and may require delegation to other members of staff. I would appreciate your help in coordinating the response from your institution, so that **one** questionnaire, appropriately completed, is returned to the Monitoring Unit. Further details and a link to the online survey can be found on our web site:

<http://www.mu.jisc.ac.uk/takepart>

Although online responses are preferred, Word and PDF questionnaires are available on our web site for completion offline, or for reference purposes. Should you require any further information, please feel free to contact me. The survey report and anonymised results will be made available on our web site in due course.

The survey is open from Monday 3rd December to Friday 11th January and all responses must be received by then. Institutional feedback is very important to JISC, so please take advantage of this opportunity to influence the future development of the JANET network and services.

Yours sincerely,



Edward Coney

P.S. If you believe you have received this in error please email MonitoringUnit@kent.ac.uk